

Access Computer Services Terms & Conditions

It is the responsibility of the owner of the computer to ensure that they have a recent back-up of all critical data on their machine. While Access Computer Services Ltd will make every effort to ensure that no data is lost, we cannot be held responsible for the loss of your data due to circumstances out of our control.

Should your hard drive display symptoms of failure, you will be made aware of this prior to work beginning. Your agreement to proceed will be taken as an indication that you understand the risks involved. It is entirely possible that your hardware could fail while your system is being worked on, or during the tests that is run before and after any work is carried out inside your Mac. It is your responsibility to make it clear (preferably in writing) exactly what, if anything, is to be backed up prior to work commencing. Backed up data will be securely retained for a period of 30 days beginning from the date your Mac is returned to you. After a period of 30 days, or sooner at your written request, the data will be securely deleted and lost forever.

Access Computer Services Ltd will not be held responsible for any data lost should you ask us to proceed with work on a system that you have been made aware of the fact that it displays symptoms of hardware failure.

All instructions provided to Access Computer Services Ltd will be taken as an indication that you understand any risks involved. You will be informed of any risks prior to work commencing.

All instructions provided to Access Computer Services Ltd to purchase equipment on your behalf are binding and imply your intention to pay for them within a period of no more than 30 days from when your Mac repaired.

Access Computer Services reserve the right to dispose of equipment not collected by the customer before a period of 90 days.

A warranty exists only on components that are replaced not on a full system after a repair is completed.